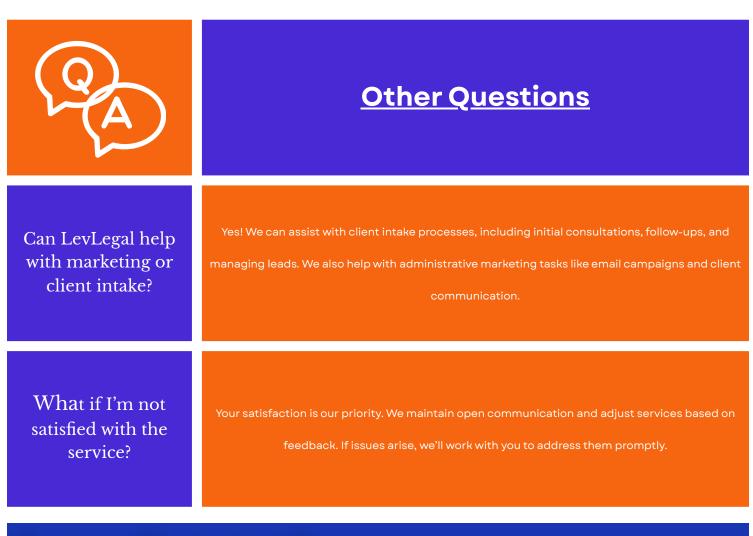
| ?<br>;  | FAQ<br>Question's V   |
|---|---|
| What services does<br>LevLegal provide?                       | LevLegal offers paralegal and administrative support services tailored to law firms. Our<br>services include document preparation, legal research, case management, client<br>communication, scheduling, billing, and other administrative tasks to help attorneys<br>streamline their practice and focus on practicing law.    |
| How do I know if<br>LevLegal is the right<br>fit for my firm? | LevLegal is ideal for small to mid-sized law firms and solo practitioners who need reliable<br>support to handle the workload, improve efficiency, and free up time for client-facing work. If<br>you're looking for experienced paralegals or administrative professionals who work<br>seamlessly with your team, we can help. |
| What areas of law<br>does LevLegal<br>support?                | LevLegal has experience in multiple practice areas, including family law, personal injury,<br>estate planning, probate, immigration, and more. Let us know your needs, and we'll match<br>you with a professional who understands your area of practice.  |
| Do you offer on-<br>demand or ongoing<br>services?            | Both! LevLegal can provide as-needed support for specific projects or ongoing assistance as part of a long-term relationship with your firm.  |

|   | <u>Work Processes</u>  |
|---|--|
| How does LevLegal<br>integrate with my<br>existing systems?             | Our team is trained to use popular law practice management tools like Clio, Smokeball,<br>MyCase, and others. We can adapt to your existing systems to ensure a seamless workflow.                                       |
| Will I have a<br>dedicated paralegal<br>or administrative<br>assistant? | Yes, LevLegal assigns a dedicated professional to your firm to familiarize them with your processes, clients, and preferences.   |
| How do you ensure<br>client confidentiality<br>and data security?       | We prioritize confidentiality and security by adhering to strict data protection policies, using secure communication platforms like Microsoft Teams, and signing non-disclosure agreements (NDAs) for every engagement. |
| Can you work with<br>both remote and in-<br>office teams?               | Absolutely. LevLegal is designed to support remote work, but we can also coordinate effectively with in-office teams to provide seamless assistance.   |

|                    | Pricing and Contracts  |
|--------------------|--|
| How are your       | Our pricing is flexible and based on your specific needs. We offer hourly rates or flat fees for |
| services priced?   | certain services. Please reach out to us to discuss a plan that works for your firm.             |
| Is there a minimum | We offer flexible arrangements, but some packages may have minimum hours or time                 |
| commitment?        | commitments. We can customize a plan to suit your firm's workload and budget.                    |
| How does billing   | We provide detailed invoices that outline the time spent and tasks completed. Our billing is     |
| work?              | transparent, and we use systems like BQE for streamlined billing processes.                      |

| DI TI EZ<br>TI EZ<br>TI<br>EZ<br>TI EZ<br>TI | <u>Team Expertise and Support</u>  |
|--|--|
| What qualifications<br>do LevLegal team<br>members have?   | Our team includes experienced paralegals and administrative professionals who are<br>knowledgeable in legal procedures, document preparation, case management, and more.<br>Many have specialized training and certifications. |
| How quickly can<br>LevLegal start<br>assisting my firm?  | We can typically begin work within a few days of finalizing our agreement, depending on the scope of services required.  |
| What if I need<br>support outside<br>regular business<br>hours?  | While most tasks are completed during standard business hours, we can accommodate<br>urgent requests or extended hours with advance notice.  |





FULL-SERVICE VIRTUAL PARALEGAL AND LAW FIRM CONSULTING

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